

General terms and conditions

These terms and conditions apply to products purchased on the visited website, which is provided by one or more of the legal owners set out below, unless otherwise set out on the website in question, agreed in writing or provided by mandatory law. The following companies are, for the sake of convenience, referred to jointly as Berlingske Media:

Berlingske Media A/S

Weekendavisen A/S

BTMX P/S

Berlingske People A/S

Marketsquare A/S

Trykkompagniet A/S

The term “products” includes all types of purchased products and services, including gift vouchers, coupons etc.

You must be at least 18 years old to make purchases on any of Berlingske Media’s websites. By ordering products on any of Berlingske Media’s websites, you confirm that you are at least 18 years old. In addition, you accept Berlingske Media’s terms, conditions and policies, copyright and terms and conditions for the use of the website as well as its cookies and privacy policy.

Please note that you have a right of objection under the rules of the Danish Payment Services and Electronic Money Act to stop or reverse payment transactions.

1. Order

Your order is placed online and cannot be placed by telephone unless explicitly stated on the website in question.

When placing your order, you state name, address, email and account details, which are processed pursuant to Berlingske Media’s cookies and privacy policy.

Shortly after having placed your order and made the payment, you will receive an order confirmation by email with an order number. The number must be used in any correspondence with Berlingske Media or any of Berlingske Media’s business partners. If you purchase gift vouchers or coupons intended for redemption at one of Berlingske Media’s business partners or if you purchase products and services from any of Berlingske Media’s business partners, such business partner will be your contracting party. In such situations, Berlingske Media is only the intermediary in relation to the business partner’s offers and, as a result, is not a party to the agreement into which you enter with the business partner by making the purchase unless otherwise provided by mandatory law.

2. Payment and security

The prices set out on Berlingske Media's websites are determined together with the business partner. A delivery fee will be charged, and it is to be paid upon placement of the order and will, as a result, also be specified in the email with your order confirmation. In that connection, you must check whether the stated delivery address is correct and, if not, contact the customer service of Berlingske Media or of the business partner by email or telephone.

All prices provided are recommended prices including VAT, taxes and duties.

Berlingske Media accepts no liability for any typos, changes in exchange rates and prices or technical errors which have caused any incorrect statement of price.

When your payment is complete, you will receive, as set out above, an order confirmation by email. The email is your receipt and your documentation for completion of your order and payment. Payment on delivery is not possible.

If payment is made to Berlingske Media, the Danish Internet Payment System, DIBS, is used in connection with purchases of products and credit card payments. Both DIBS and Berlingske Media's Internet commerce are approved and certified by Nets.

3. Delivery

The following terms of delivery apply unless otherwise specified on Berlingske Media's websites or in your agreement with the business partner. We point out that the terms of delivery of our business partners may vary, and, as a result, you should check such terms on the business partner's website.

If you place your order prior to 4 p.m. on a weekday, your ordered product will be sent on the same day.

If you place your order after 4 p.m. on a weekday, your ordered product will be sent the following day, and, if you place your order in weekends (Saturday, Sunday) or on public holidays, your ordered product will be sent the following weekday.

If your delivery is delayed or delivered to a wrong address without it being due to Berlingske Media, we cannot be held liable, and you must, as a result, contact PostNord. Of course, you are always welcome to call the customer service of Berlingske Media or of the business partner to hear whether we can be of any assistance.

4. Force Majeure

Neither Berlingske Media nor any business partner is liable for the non-performance of its obligations under the agreement if the non-performance of the transaction is caused by force majeure or compelling circumstances and if the parties ought not have taken the hindrance into consideration at the signing of the agreement or could have avoided it at a later point in time.

5. Cancellation right

When you make purchases on the Internet, you always have a 14-day cancellation right pursuant to Danish legislation. Naturally, this also applies to purchases made with Berlingske Media or any of our business partners. If you want to exercise your cancellation right, it is important that you state your name, address, email, telephone number and order number and the number of your gift voucher or coupon, if any, so that Berlingske Media and the business partner can identify you. You may use this standard cancellation form.

The European Commission's online complaint portal may also be used to submit a complaint. This will particularly be relevant if you are a consumer residing in another EU member state. A complaint may be

submitted here – <http://ec.europa.eu/odr>.

When submitting a complaint, you must state the email address of the advertiser.

If you purchase a product, your cancellation period commences on the date of your receipt of the product. If you have purchased a service or entered into an agreement on the supply of digital content not to be delivered by means of a physical medium, the cancellation period commences on the date of your entering into the agreement. If you regret your purchase, you must, before expiry of your cancellation period, notify Berlingske Media and the business partner about your wish to exercise your cancellation right. You must return your product to the return address within 14 days after you have made the notification that you wish to exercise your cancellation right. It is important that you get a receipt from the post office verifying that you have returned the product within the 14 days in case the return delivery is delayed.

In connection with cancellation, we check that the return meets the return conditions, and the value of the purchased product will subsequently be repaid to you. The value is the price that you paid for the product, including any delivery costs, unless you have opted for another form of delivery than the cheapest form offered to you by us. This applies irrespective of whether the price of the product has decreased or increased since your order placement.

In case of withdrawal from a service, you can, as a consumer, be ordered to pay for the part of the service which has been delivered prior to the exercise of the cancellation right if the performance of the agreement has been commenced upon your express request prior to the expiry of the cancellation period.

The repayment will be made by way of transfer to the payment card used for the purchase.

If you want to exercise the cancellation right, you will pay any costs relating to the return.

5.2 Supply of digital content

In case of supply of digital content, you have no cancellation right if you consent to commencement of the performance of the agreement prior to the expiry of the cancellation period and if you have acknowledged that you will lose your cancellation right as a result thereof. Your order confirmation will specify that you have given your consent to the commencement of the performance of the agreement and that you have acknowledged that you will lose your cancellation right.

5.3 Cancellation of commissioned sales

You have no cancellation right in relation to delivery of products manufactured pursuant to the consumer's specifications or given a clear personal touch. The cancellation right, for example, terminates for products to be printed at the time when the printing of the product is commenced. Unless otherwise agreed, the manufacturing of a product is commenced on the weekday following the order placement.

6. Communication about errors and defects, complaints etc.

In case of errors or problems in connection with your purchase on one of Berlingske Media's websites, you may, naturally, contact the customer service of Berlingske Media and of the relevant business partner, which will help you solve the problem.

The mandatory rules for defective performance contained in the Danish Sale of Goods Act apply to consumer purchases that are subject to the Danish Sale of Goods Act.

If you purchase a product or service to be delivered by one of Berlingske Media's business partners, you must contact the business partner if you find any defects in the product, have received the wrong product

or if the product in any other way is defective. In such transactions, Berlingske Media is only an intermediary. Complaints to the business partner must be made within reasonable time. As a result, you must contact the business partner by email or by telephone and notify it of the problem as soon as possible. If the defect cannot be remedied by email or by telephone, you will receive instructions about other possible solutions, such as repair or replacement of the product. Your right to claim compensation lapses after two years from receipt of the product.

7. Limitation of liability and reservations

Berlingske Media reserves the right to change these terms and conditions at any time. Upon changes which may materially affect you as a former buyer, you will, naturally, be notified thereof by email. The applicable terms and conditions will always be available in an updated version on Berlingske Media's websites.

Berlingske Media accepts no liability for any typos and/or printing errors on the websites and cannot be held liable for what any business partner has stated on its own website.

We endeavour for our websites to be available day and night, however, for many reasons, we cannot guarantee that the websites will be fully functioning and without errors at any time. Berlingske Media cannot be held liable for any consequences following the use of the websites, for example, damage to your computer system or loss of data.

You are responsible for the technical equipment and software required for the use of the websites, for example, Internet access, browser and email. As a result, Berlingske Media does not accept any liability for any loss caused by your use of the service without complying with the specifications as to technical requirements and any additional instructions.

8. Personal data processing

When you make purchases on Berlingske Media's websites, you accept our cookies and privacy policy and, thereby, give your consent to information about your transactions and your actions on the websites and the websites of our business partners being registered and used to target Berlingske Media's marketing to you.

Copying or manipulation of order confirmations, gift vouchers or coupons etc. is not allowed. In the event of a suspected breach of this provision, Berlingske Media reserves the right to transfer relevant collected information to the business partner in question or any other relevant parties.

9. Governing law and disputes

Purchases made through Berlingske Media and relating to the terms and conditions etc. set out above are governed by Danish law. By using Berlingske Media's websites, you acknowledge that any dispute between you and Berlingske Media relating to the terms and conditions etc. set out above must be settled before the Danish courts pursuant to Danish law.

Most recent update: 21.03.2018

10. Company information

Berlingske Media A/S
Pilestræde 34
DK-1147 Copenhagen K
CVR No.: 29 20 73 13

11. Contact details

If you have purchased products or services to be delivered by one of Berlingske Media's business partners or if you have purchased gift vouchers/coupons for redemption at any of our business partners, you must contact the relevant business partner. In general, the contact details of the relevant business partner are stated in the email sent to you as confirmation of your purchase. Also, you can always find the contact details of the relevant business partner on the business partner's website.

See also

- [Copyright and terms and conditions for the use of the website](#)